

## **Privacy policy**

### **Privacy policy**

This privacy policy has been created to better serve people who are concerned about how personally identifiable information is used online. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your personally identifiable information in accordance with our website.

### **What personal information do we collect from the people who visit our website?**

When you book or register on our site, you may be asked to enter your name, e-mail address, postal address, telephone number or other details to help process your booking.

### **When do we collect information?**

We collect information about you when you make a reservation, send us a request, subscribe to a newsletter or enter information on our site.

### **How do we use your information?**

We may use the information we collect from you when you make a reservation, send us a request, subscribe to our newsletter, respond to a survey or marketing communication, browse the website or use certain other features of the site in the following ways:

- To improve our website so that we can serve you better.
- To process your transactions quickly.

We collect your email address to:

- Send information, respond to enquiries and/or other requests or questions.
- Process reservations and send information and updates related to orders
- We may also send you additional information related to your product and/or service.

### **How do we protect visitor information?**

Your personal information resides behind secure networks and is only accessible by a limited number of people who have special access rights to such systems and are required to keep the information confidential.

All credit card transactions are processed through a secure gateway provider and are not stored or processed on our servers.

### **Disclosure to third parties**

We do not sell, trade or transfer your personally identifiable information to third parties unless we notify you in advance. This does not include hosting partners and other parties who assist us in operating our website, conducting our business or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our website policies or protect our rights, property or safety or those of others.

### **Links to third parties**

We do not currently offer any third-party products or services on our website.

### **Questions**

If there are any questions about this privacy policy, please contact us using the contact details in the footer of the site or via the form on the Contact Us page.